

# EMC Backup and Recovery Assessment for SAP

## Business Challenges

With most businesses implementing or upgrading to SAP's ECC (ERP Central Component) and NetWeaver, business processes often rely on federated system landscapes. This complexity leads to new and heightened concern regarding data consistency in connection with backup and recovery in these large and often complex SAP system environments.

Therefore there is a growing need for businesses to understand and gather the information necessary to set up an effective backup and recovery strategy for their entire SAP landscape.

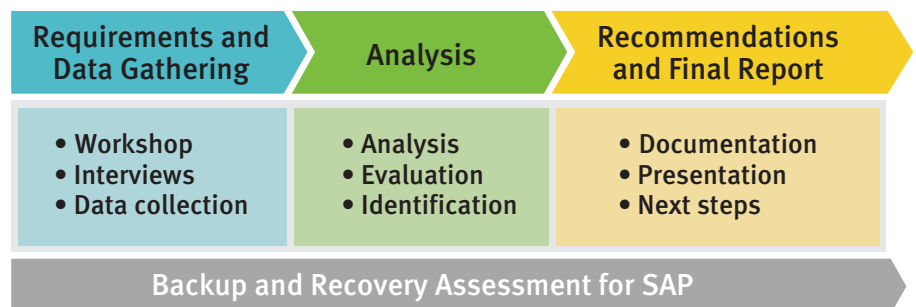
EMC can help companies better align this strategy with their business objectives.

## Service Description

The EMC® Backup and Recovery Assessment for SAP Service provides expert assessment, analysis, and best-practice recommendations for your SAP backup and recovery environment, processes, and procedures. This custom service helps you analyze your current SAP environment, identify backup and recovery objectives (including RPOs, RTOs, and SLAs) and gaps, assess the benefits of redesigning your architecture to meet these defined business objectives, consider EMC recommendations, and define next steps.

This assessment service also provides a procedural review of your SAP environment and policies to ensure that they conform to SAP's recommended best practices.

The EMC Backup and Recovery Assessment for SAP Service is delivered by experienced consultants in three phases with the support of EMC's proven expertise and documented service methodologies.



- How much downtime can your business accept for backup operations?
- Does your business require you to back up your full system, including: database operating system, SAP file systems, bolt-ons and interface files, etc?
- What is the size of the components you have to back up?
- Does your business allow online or offline backups?
- Will backups be performed from a separate, dedicated backup server?
- When and how often will backups occur?
- What backup management tool will be used?
- Does your current recovery strategy meet your business needs?

EMC offers comprehensive assessment services to help you determine the answers to these and other backup and recovery questions.

During these three comprehensive phases, EMC will do the following:

- Utilize workshops and one-on-one interviews with subject-matter experts (SMEs) to identify your current processes and challenges
- Inventory your current and future SAP applications and modules
- Perform a detailed data collection and assessment of your infrastructure
- Analyze your SAP backup and recovery infrastructure environment
- Understand and evaluate your stated business objectives (RTOs/RPOs/SLAs)
- Identify your existing SAP backup and recovery gaps and challenges
- Define, document, and recommend a backup and recovery solution strategy that aligns to your business, operations, and IT needs
- Deliver and present a comprehensive final report
- Establish and agree to any next steps

## Service Value

With EMC's Backup and Recovery Assessment for SAP Service, you can:

- **Get an objective assessment** of your current backup and recovery capabilities and procedures
- **Realign** your stated (and unstated) backup and recovery business objectives
- **Identify environment issues** that may not have been otherwise apparent to your business
- **Receive valuable knowledge transfer** enabling you to continually enhance your backup and recovery operations



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